



CREATE ENGAGING & PERSUASIVE SRHR CONTENT

Day I: Target Audiences



Arti Shukla

Head, Love Matters India



Dil Afrose Jahan

Freelance investigative journalist



Camera on, mic off



Notebook and pen



PC and OLA account



Smartphone

WHAT YOU NEED



**our approach to
content creation**

Target Audiences

Persuasive Aims

Storytelling

Creative Formats

SRHR Content

Popular Platforms

AGENDA DAY 1

Broad & Segmented Target Audiences

Creating a Persona

Step-by-Step Mapping

Let's break the ice.



A man walks into a crowd of people...

He begins to shout:

“I have this great idea”...

A few people look up briefly... then
continue their activities. He continues
to shout his idea.



Target Audiences

Good communication is **directed** to someone, for a **purpose**.



Target Audiences

Before you communicate your story, you need to think **who you are speaking to**:

- *Who are they?*
- *What do they believe in?*
- *Why do they believe that?*

With this information you can **tailor your content** to speak specifically to them and make sure that the message arrives effectively.





IDEA STORM

How do you define your target audience?



IDEA STORM

Go to **menti.com**, enter the code [6342908] and answer the following question:

How do you define your target audience?



Define Your Target Audience

Your target audience will impact all aspects of your decision making: from channel, message, layout and structure, content, down to the words and language you use to describe what you do.

Broad Target Audiences

Demographic & Geographic



Demographic Information

Age
Gender
Ethnicity
Income
Qualification
Marital Status
Sexuality

Occupation
Religion
Nationality
Lifecycle
Language
Race
Media Use

Geographic Information

Resources
Cultures
Neighborhoods

City
Region
Countries
Climate





Hyper-Segmented Target Audiences

Influencers

Agreed Realities

Emotional Appeals

Persona

Age: 12-15

Gender: Female

Location: Chittagong

Ethnicity: Bangladeshi

Religion: Islam

Education: High School

Income: Low



Think, See, Hear & Do

- Thin and medium height
- He wants to be seen as a cool macho guy.
- He sees other guys with muscular bodies and wants body like them.
- He listens to band and party songs
- He hangs out at the mall with his friends.



Values, Grievances, Interests, Needs

- He values friendship and independence.
- He is middle class, without real perspective on a better future
- He doesn't care about politics because he doesn't feel he can relate.
- He wants to be seen as an individual.
- He is interested in wealth and being seen as successful.



Research

GEOGRAPHIC

Where are they?

- › Region
- › Country
- › State
- › City/ ZIP Code

DEMOGRAPHIC

Who are they?

- › Age
- › Family
- › Gender
- › Education
- › Owner vs. Renter
- › Car/Transportation

PSYCHOGRAPHIC

What are they?

- › Interests
- › Values
- › Attitude
- › Beliefs
- › Religious/Political Affiliation

BEHAVIORAL

What do they do?

- › Career
- › Hobbies
- › Entertainment (TV, Movies, Music, Sports)
- › Communication
- › Travel
- › Participation

QUESTIONS



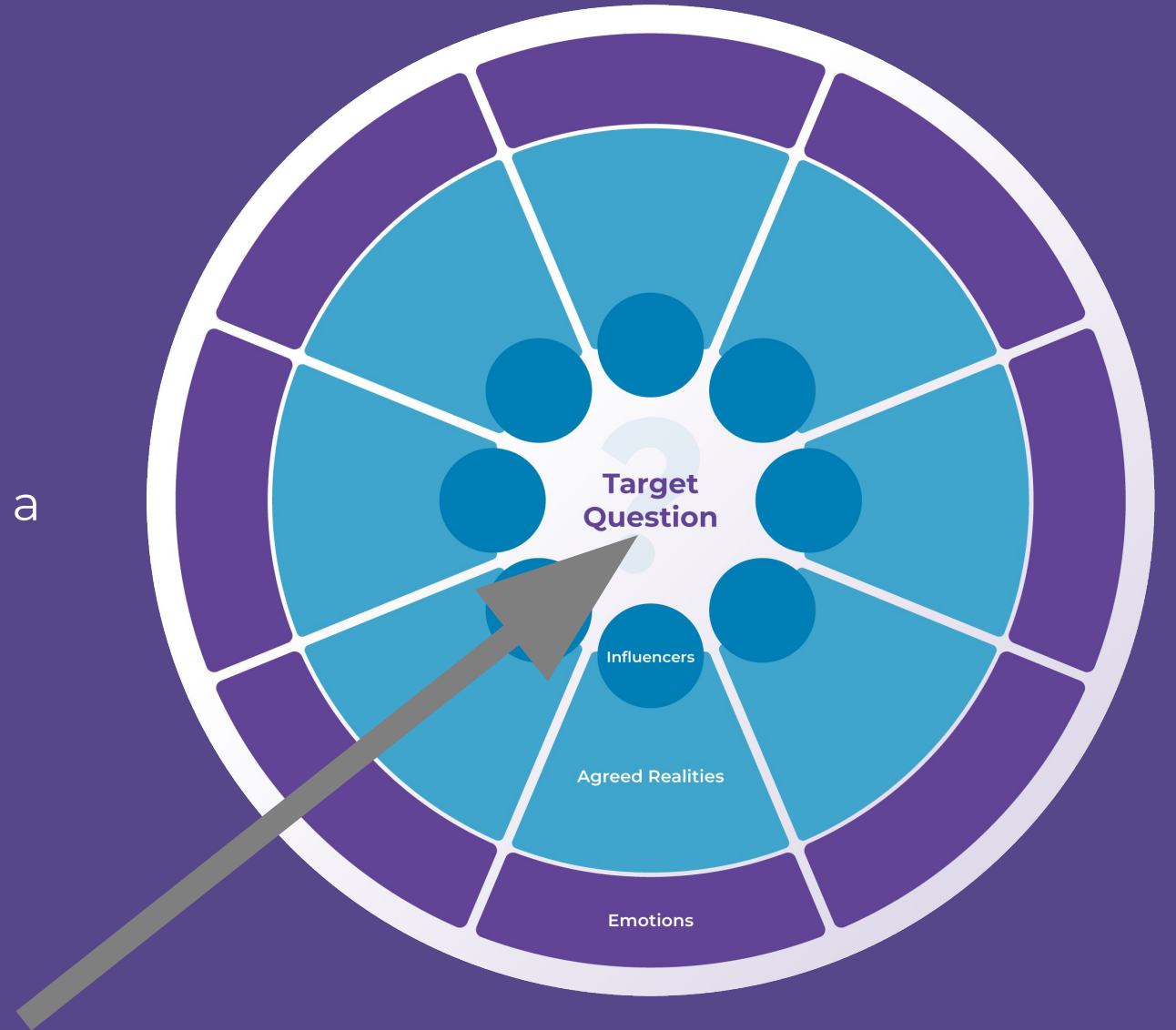


STEP BY STEP

Target Audience
Mapping

Step 1: Define the Target Question

- It must be a “why” **question** based on a behavior.
- The behavior belongs to a specific **community**.
- The behavior **can be changed**.





Why ✓

Community ✓

Freely Chosen
Behaviour ✓

Why do subsistence farmers in Southern Africa plant water hungry maize as their main crop?

Why do Icelanders shoot endangered polar bears on sight?

Why do high school students in Brazil not join climate strikes?



QUIZ

Go to **menti.com** & enter the code [6342908]. We will be answering the following:

Are these questions mappable? If not, why?

What could be a mappable question in your local context?



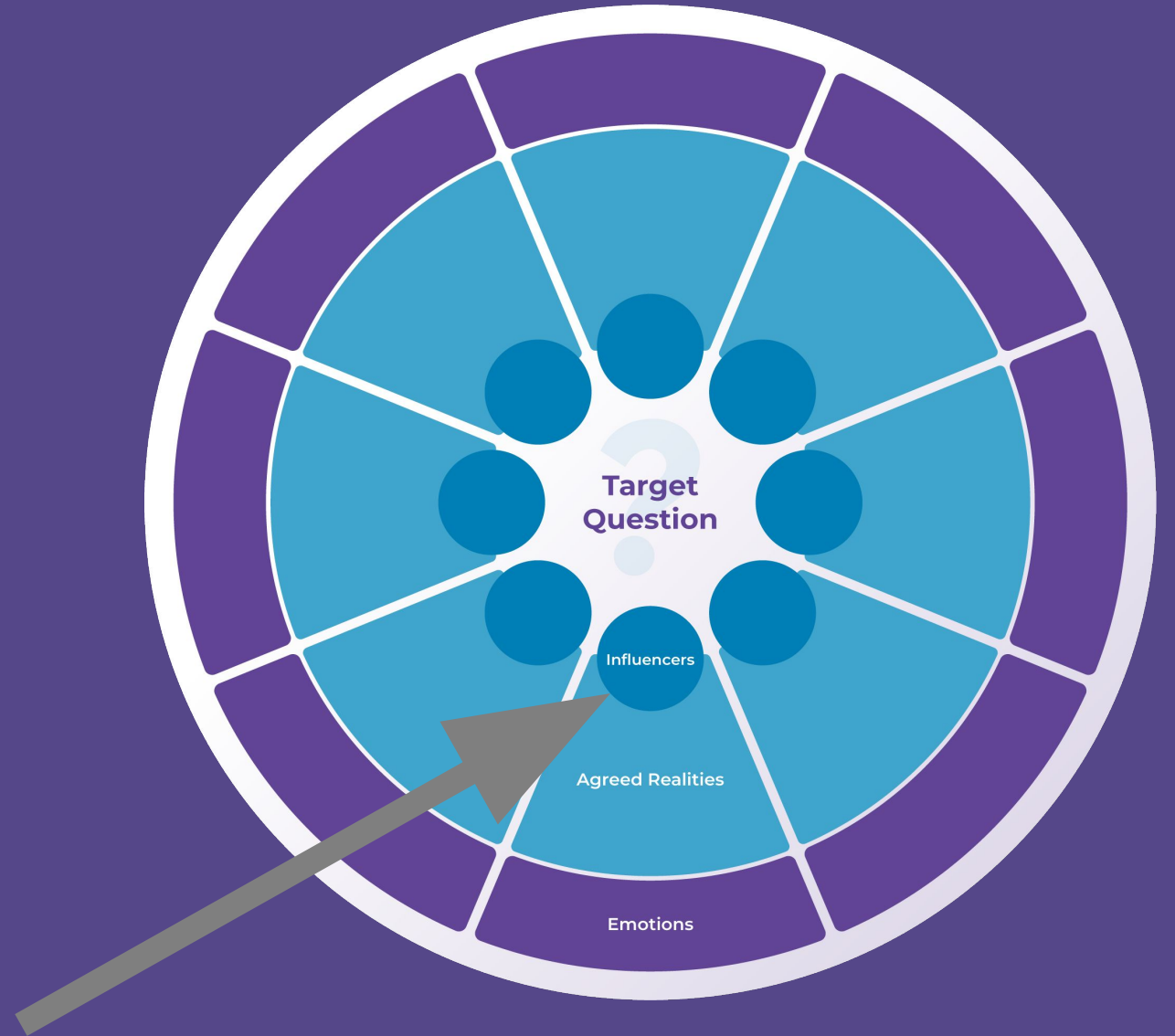
Example:

Why do some young men start smoking cigarettes?



Step 2: Identify the Influencers

People or things that have influence over the behavior of your chosen target question community.





IDEA STORM

Who or what do you think will influence a young man in his community to start smoking?



IDEA STORM

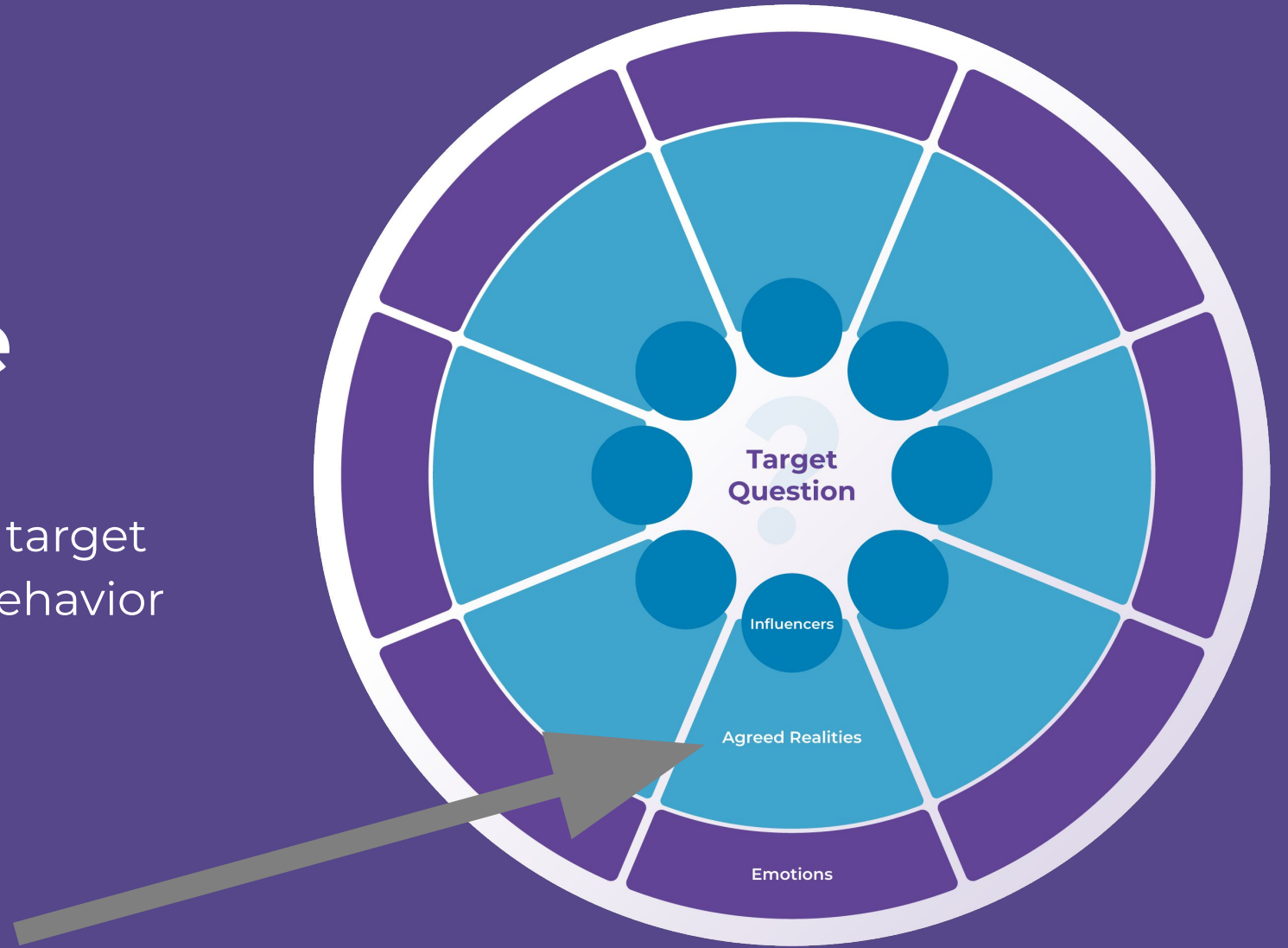
Go to **menti.com**, enter the code [6342908] and answer the following question:

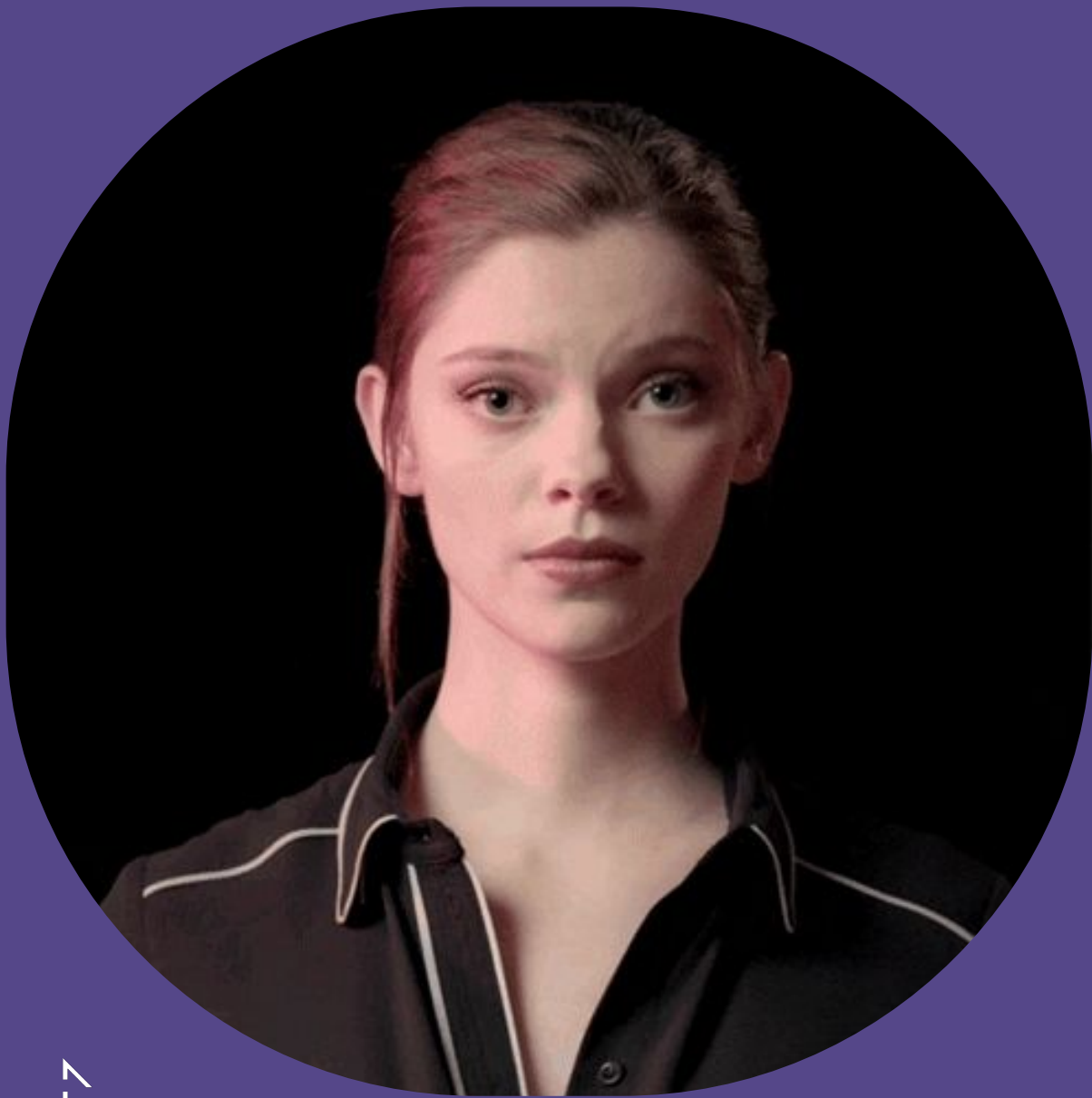
Who or what do you think will influence a young man in your community to start or stop smoking?



Step 3: Spot the Agreed Reality

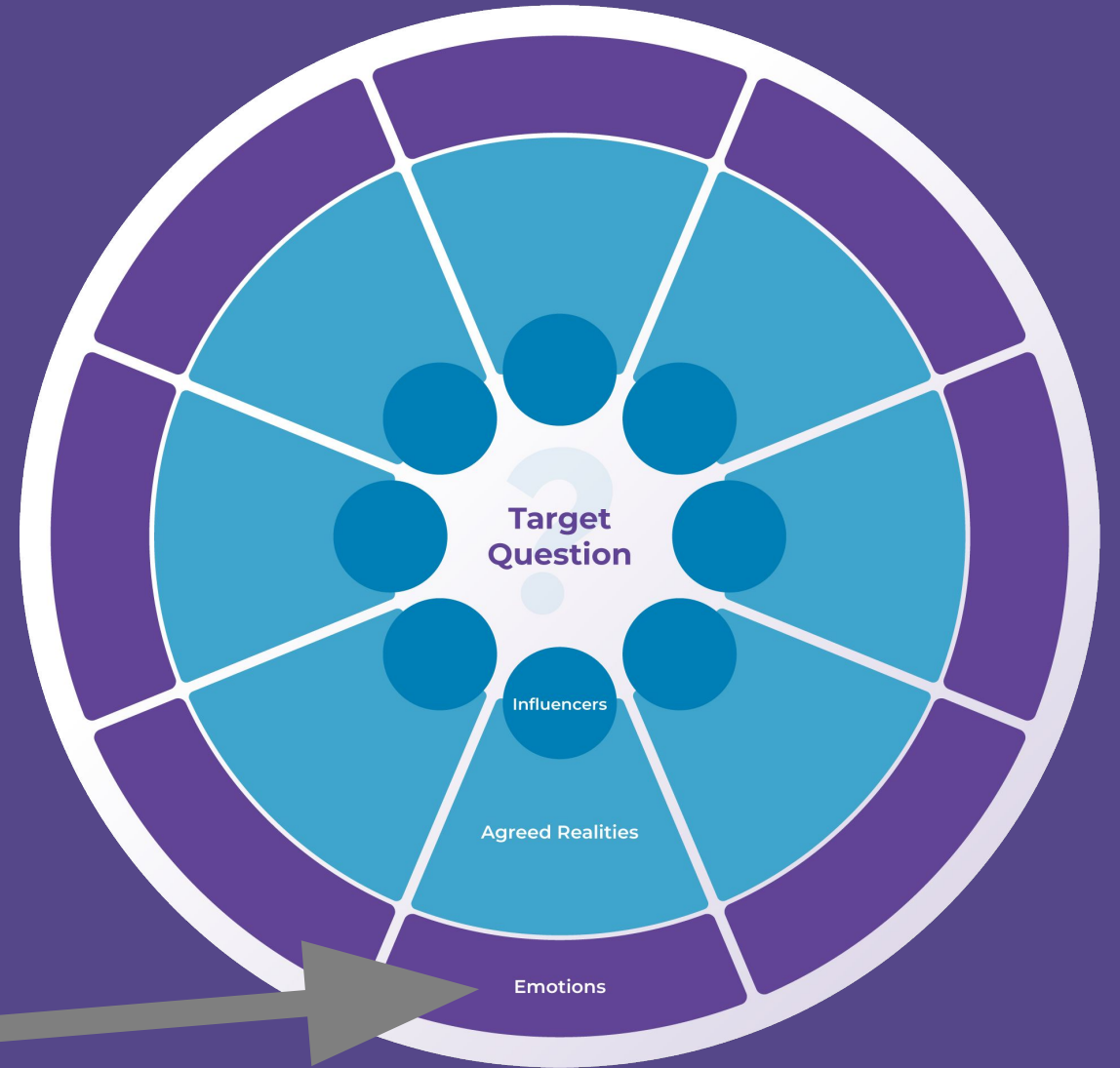
The narratives or beliefs that the target audience has in relation to the behavior and the influencers.



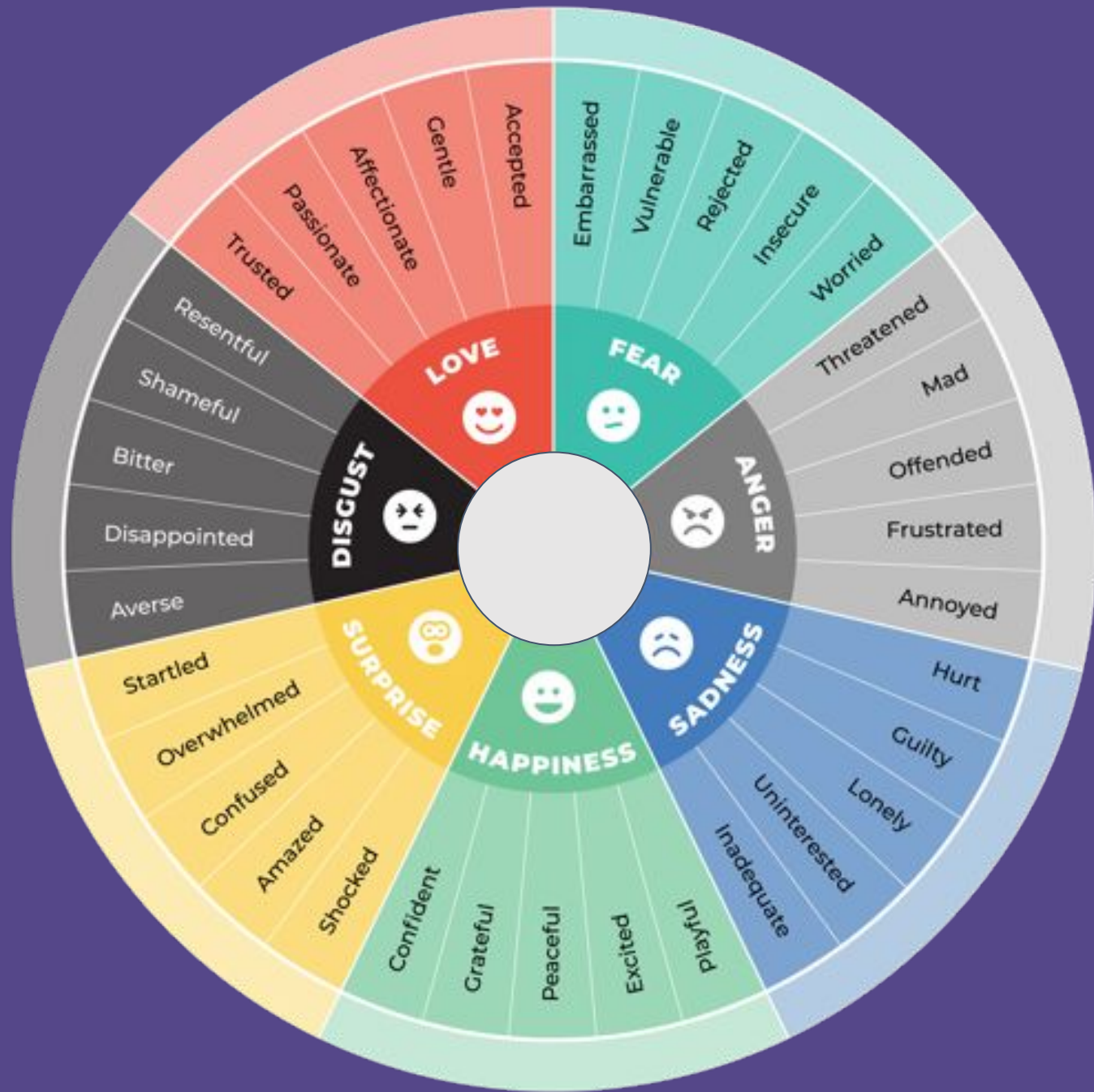


Step 4: Understand the Emotional Payoff

An emotional payoff is the feeling produced by the actions carried out. It is experienced as something positive, but this might not be objectively true.









GROUP EXERCISE

Go to breakout rooms and answer the following questions:

- Who do families marry young girls in South Asia
- What are their agreed realities?
- What/who are their influencers?
- What are their emotional payoffs?

Select one person to present the findings back in the group.



GROUP EXERCISE

Go to breakout rooms and answer the following questions:

- Who do young couples in South Asia not use condoms?
- What are their agreed realities?
- What/who are their influencers?
- What are their emotional payoffs?

Select one person to present the findings back in the group.



GROUP EXERCISE

Go to breakout rooms and answer the following questions:

- Who do domestic abuse victims in South Asia not speak out?
- What are their agreed realities?
- What/who are their influencers?
- What are their emotional payoffs?

Select one person to present the findings back in the group.

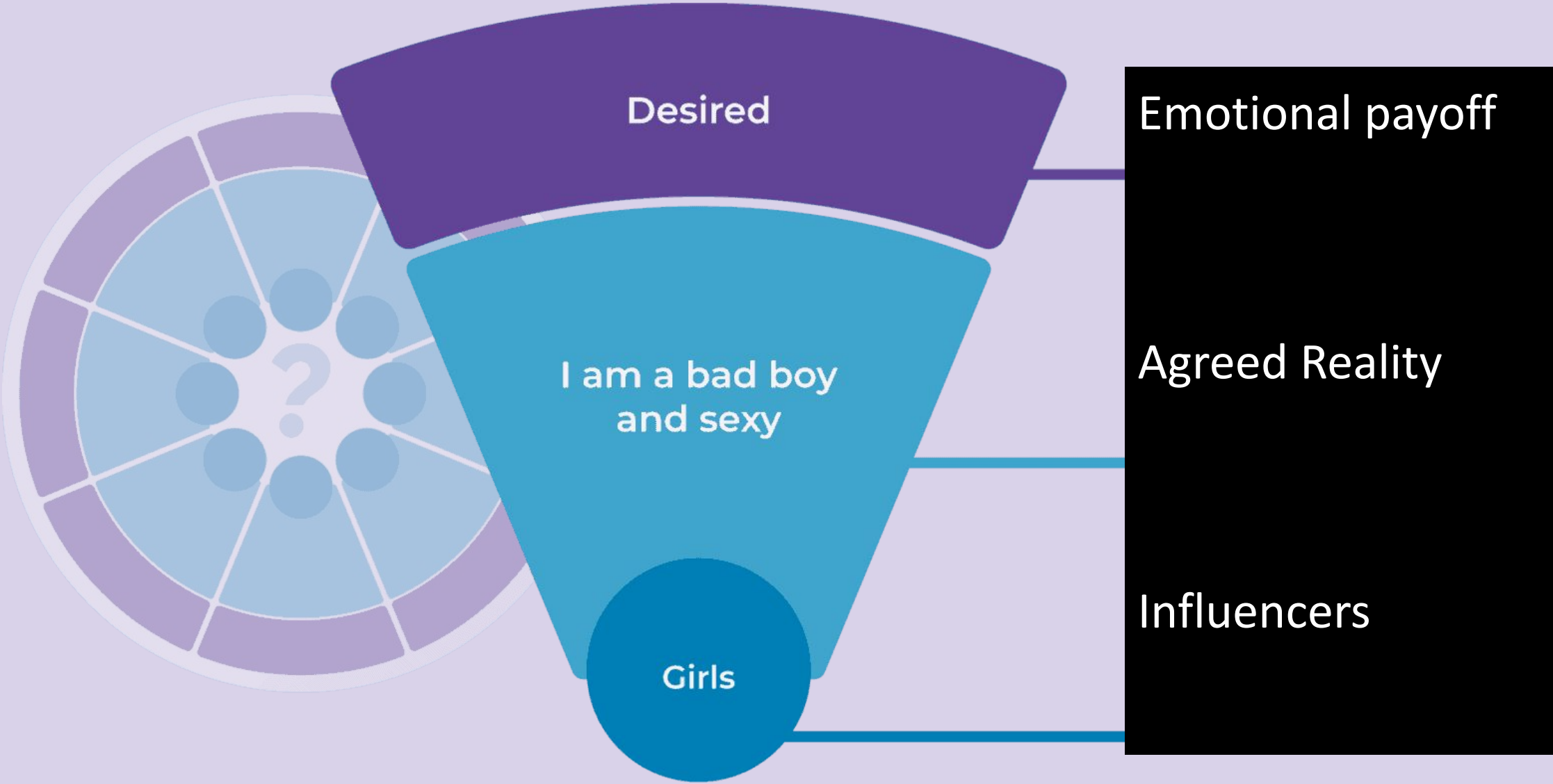




Target Audience Statement

Once you have completed the map, choose only one slice: this is your hyper-segmented audience.





One Slice at a Time!

Sometimes the target audience aren't going to change, or they simply can't make the change, but maybe there is someone in the map that can help you... Perhaps then you need a new map.



QUESTIONS





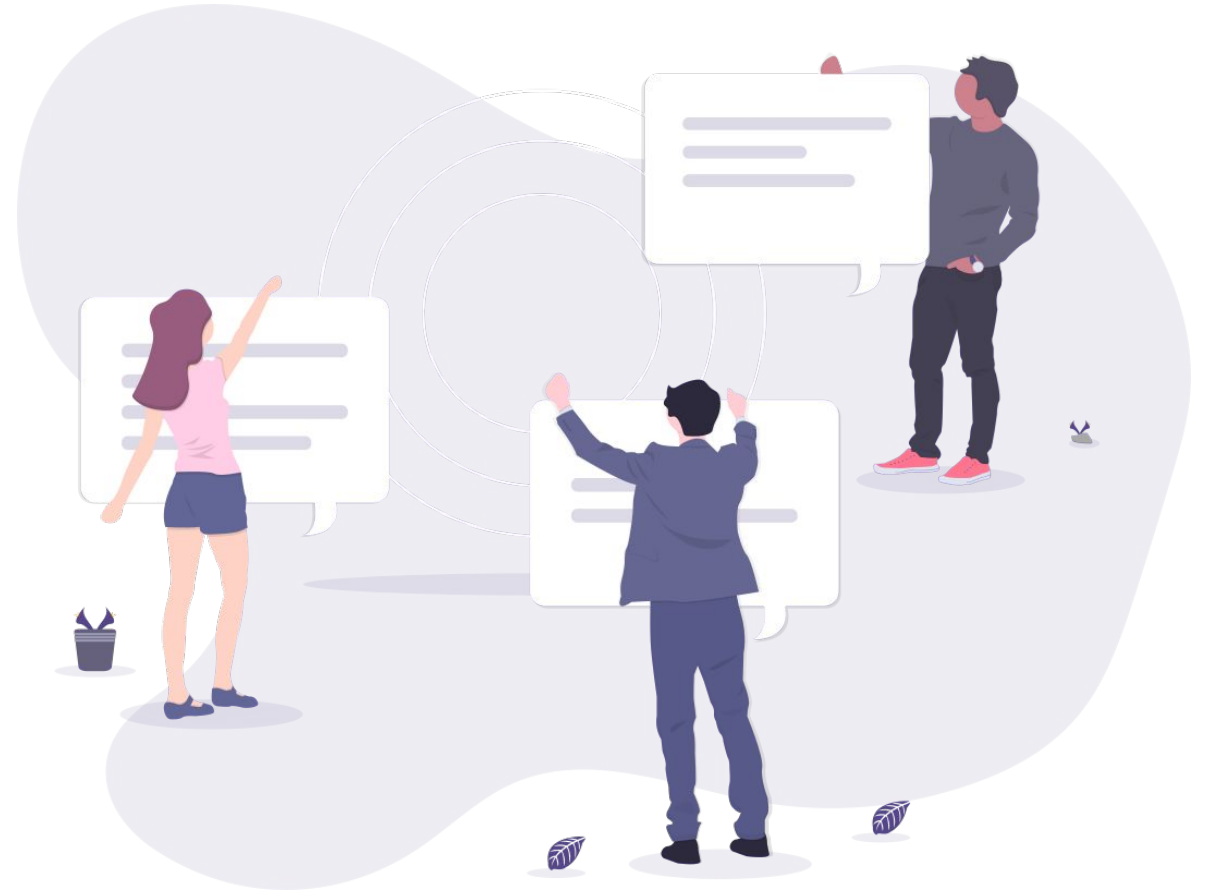
REFLECTION

Go to **menti.com**, enter the code [6342908] and answer the following question:

What is your key takeaway from this session?

ASSIGNMENT

Develop your map





Thank you!